

Just Go Camper Hire Terms and Conditions

Eligibility

You can hire one of our vehicles if you are aged 23-75 years of age.

All named drivers must be over 23 years old and hold a full valid driving licence for at least 2 years.

We allow up to 6 penalty points.

All licences must be produced on collection of the vehicle.

We will need to see the following identification for each driver before the hire commences

- Photo driving license front and back
- A DVLA check code (Within 48 hours of hire commencing)

And any 2 of the following documents.....

- Electricity (bill/statement)
- Water (bill/statement)
- Gas (bill/statement)
- Broadband/Landline
- Council tax
- TV licence
- Bank Statement
- Credit card bill / statement
- Mortgage statement
- Polling card
- HMRC self-assessment / tax credit
- Student loan
- Shotgun licence
- Payslip
- Mobile Phone Bills
- Pension letters
- Car Finance Statement
- Loan Statement
- Property deed

All addresses must match the one on the driving license/s/

Booking

A deposit is required at the time of booking.

Final payment must be paid 4 weeks before your hire commences.

Cancellation of Bookings

Cancellations up to and including 46 days from the start of the booking: full refund minus admin fee* or 100% credit

Cancellations 45 days to 21 days: 90% credit of the total value of the booking (10% total value of the booking is not refundable)

Cancellations 20 days from the start of the booking: no refund or credit

* Refunds for cancellations that are not due to Extenuating Circumstances are subject to a admin refund processing fee of £13.

Availability

In circumstances beyond our control if the Camper Van booked by the hirer is not available due to accident, theft, weather conditions or any other reasons or circumstances then we will endeavour to supply a replacement Camper Van of similar size and specification. If this is not possible then we will refund all monies paid.

Insurance

Just Go Camper Hire can offer hire to people aged 23 years old – 75 years old. All Campervans are fully comprehensively insured for the named drivers during the hire period as detailed on your booking forms.

Every accident or incident must immediately be reported to Just Go Camper Hire by telephone on 01422 373532. This will ensure the team have the incident forms ready for the return of the vehicle.

Any damage to the tyres, windscreen etc and or any theft of personal property is not covered by our insurance and will become payable by the hirer. Just Go Camper Hire recommend the hirer takes out Personal Belongings Insurance for their trip.

If the Hirer allows non named drivers to drive the vehicle, then the insurance becomes invalid and the driver therefore commits an offence under the road traffic act and will be solely responsible for any damages or personal injuries incurred.

Limitations and Liabilities

Just Go Camper hire accepts no responsibility for replacement vehicle costs, travel or accommodation costs or any other loss claims that arise from a breakdown or accident.

The Hirer:

The hirer is liable for any cost incurred for speeding or parking fines, congestion charges or any other offences committed against the road traffic act regulations. The hirer must remember that even though these are leisure vehicles, it is still an offence to drink and drive. The hirer is liable for all overhead damage to the vehicle resulting from any accident. The maximum height of the vehicle is clearly stated. The hirer must not tow any trailer or vehicle behind the hired vehicle. The hirer must not carry more passengers than the vehicle seating capacity. The hirer must not allow the vehicle to be overloaded. The hirer must not use the vehicle to carry passengers or goods for hire or reward. The hirer shall not remove the vehicle from the UK mainland.

Breakdown & Accidents

Just Go Camper Hire provides breakdown cover, this is included in your booking costs.

Accidents and Breakdowns must be reported immediately on 01422 373532 *(A mobile number will be provide for out of hours emergencies and breakdowns)*

General

The Camper Vans and its contents remain the property of Just Go Camper Hire at all times. The hirer must ensure the vehicle is securely locked when left unattended.

Just Go Camper Hire reserves the right to vary rates and conditions at any time.

Just Go Camper Hire will ensure the vehicle you chose to hire is ready for collection from 3pm on the day of hire. Just Go Camper Hire would like you to return the vehicle by 11am on the

day of return. This gives us plenty of time to valet and sanitise the vehicle ready for our next customers. Just Go Camper hire maybe able to be flexible with the following times with prior arrangements

Please don't hesitate to contact us regarding this and we will try accommodating you the best we can.

Vehicle Condition

The hirer will acknowledge the state of the vehicle and its contents on collection, free from defects or damage, other than as specified by Just Go Camper Hire at the time of hire. The hirer is advised to check the vehicle thoroughly along with a team member from Just Go Camper Hire before leaving the premises. A fee of £50 will be charged if the vehicle is returned requiring excessive cleaning.

Fuel, Oil & Gas

The vehicles will be hired out with a quarter of a tank of fuel and the hirer is expected to return the vehicle with a quarter of a tank of fuel. There will be a charge of £25 if fuel is lower than this.

The hirer will be charged for repair should they put the incorrect fuel in the vehicle.

The hirer will be responsible for checking oil and water levels throughout the hire. The levels will have already been checked prior to commencement of hire but the hirer is liable should they not check the levels regular.

All our vehicles are gas safety checked with a certificate in the van. There will be a gas bottle in the vans. Should the bottle need refilling this is at the hirers cost.

Pets

Just Go Camper Hire know how much taking your pets away means to you. This is why we have designated a Camper Van to be pet friendly. Please inform us at booking if you wish to take your pets away so we can ensure we provide you with the pet friendly Camper Van.

Smoking

It is against the law to smoke in all hire vehicles. Just Go Camper hire will charge the hirer a penalty charge of £200.00 if evidence of smoking in our Camper Vans is found.

Severe weather

In the event of high winds, please do NOT put the pop top up. This will cause damage to the pop top, and you will be liable in such an event.

WE WISH YOU A STRESS-FREE ADVENTURE